



Code of Ethics

Upside of Counselling strive to be one of the professional counselling service providers. As an Upside of Counselling employee you must maintain the professionalism in counselling field by holding the honour, dignity and honesty. Upside of Counselling enforce their employees to adhere the following Code of Ethics.

1. Honesty

Upside of Counselling staff will be honest in representation, competence and will seek help when necessary. Employee will deliver services to the best of their knowledge and skills, and avoid conflicts of interest, if they do arise they will declare them.

2. Fair Treatment

Upside of Counselling staff will maintain the dignity of everyone and will treat fairly. They will not discriminate anyone based on their ethnicity, age, gender, religion and sexual orientation.

3. Privacy

Upside of Counselling staff will adhere to the Australian Privacy Act and acknowledge statutory laws governing data privacy such as the Commonwealth Information Privacy Principles. They will not compromise private information of anyone. They will maintain the confidentiality of information which they may have access on computer systems.

4. Devices Integrity

Upside of Counselling staff would not compromise, steal, amend and will ensure the integrity of systems and devices. They will regularly maintain and update software and hardware. They will prevent unauthorised use or access of the systems.



5. Professional Development

Upside of Counselling staff will continue to update and enhance their technical knowledge and skills, and support colleagues and staff to improve their knowledge and skills.

6. Social Responsibility

Upside of Counselling Staff will enhance their integrity and understanding of social and legal issues that arise in counselling environments. They will share and communicate with others and adhere the policies and law about providing counselling.